



Good News FROM MOUNTAIN HOPE GOOD SHEPHERD CLINIC

NEWS AND EVENTS FROM MOUNTAIN HOPE GOOD SHEPHERD CLINIC

SEPTEMBER 2021- DECEMBER 2021:

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A WORD FROM OUR MEDICAL DIRECTOR

BY DR. RICHARD DEW

“Please pay at time of service.” This sign is posted in many doctors’ offices. Mountain Hope does not have such a sign. However, many patients at our clinic behave as if we had another notice – “Please express appreciation at time of service.” I am amazed at how many of our patients end their visit with: “Thank you,” “God bless you,” or “I don’t know what I would do without the clinic.” This is often accompanied with tears or a hug.

I can state from experience, this is not common in private practice.

I think there are two reasons for this behavior.

First, they are treated with dignity and respect. Very low-income people have little economic or political clout. They fill the jobs others don’t want and are often regarded with condescension or are just ignored. Not so at Mountain Hope. We recognize they have feelings and value.

I believe our attitude toward our patients stems from the very reason we work for Mountain Hope. Almost to a person, medical, nursing and administrative staffs could earn significantly more in the private sector. But, to them, their work for Mountain Hope is more than just a job. It is a calling. It is their ministry. The same is true of our volunteers and Board members.

They seem to have taken the apostle Paul seriously – “Whatever you do, work at it with all your heart, as working for the Lord.” Col. 3:23.

This attitude is not lost to our patients. It is not lost on us.

We get as much out of working here as the patients get from coming here for treatment. It spills over to the support staff, visitors and even to those with whom we do business.

Several years ago, we renovated the front office. The person installing the counters and windows for the receptionists spent two days working on or around the front desk. There he was able to observe the staff’s interactions with patients at the desk and on the phone. When he finished the job, he left a message with his invoice. “I had no idea of the good work you do.” The last item on the invoice read, “No Charge.”

“Whatever you did for one of the least of these brothers and sisters of mine, you did for me.” Matt. 25:40

OPEN HOUSE



Friday, November 5th, we had our Open House and Donor Recognition day for the expansion of the Clinic that was finished during the pandemic. Donors and guests were finally able to see the additional 8 exam rooms, provider office, educational space, improved laboratory and new medical equipment that we have because of them. It was a fantastic day to reminisce the memories made at Mountain Hope Good Shepherd Clinic and look to the future about how we can better serve Sevier County. Visit www.mountainhope.org for a list of contributors and more photos from Open House.

SERVANT SPOTLIGHT

Barbara McGill has served Mountain Hope Good Shepherd Clinic and its patients since the very beginning. Barbara has been a light to so many here at the Clinic. Barbara most recently has been helping administer vaccines on Wednesdays. She also has played a huge role in fundraising events in the past and present. We are so thankful to have her on our team.

Barbara McGill

